



- News -

Conference 25-26 March 2010

Following the successful international conference held in 2008 ENTMA⁰⁸ is delighted to announce its second conference

'Evidence, Efficacy, Economics and Ethics: the Challenges Facing Management of Aggression Training in the 21st Century'

which will be held at the Meervaart in Amsterdam on March the 25th and 26th 2010.

A range of speakers from across Europe will address the challenges facing trainers and training in the next decade. A speaker from the European Parliament will be invited to address the role of the European Committee for the prevention of torture and inhuman or degrading treatment or punishment in protecting the vulnerable. Sessions will further include workshops on evidence and research of training, ethical issues, developing the business case for training, evaluating and improving the effectiveness of your training, biometric risk assessment, physical intervention, etc. This is therefore the key event of 2010 for trainers, policy makers and regulators interested in the issues around training in the prevention and management of violence. Members of ENTMA⁰⁸ are invited again to join the second general assembly at the end of both days to be informed about and contribute to ENTMA⁰⁸'s future. A conference programme and booking details are available on the website and members and other interested professionals will be informed by e-mail.

Delegates of the conference can enjoy a boat trip through the famous Amsterdam canals and harbour and have dinner on board in the evening of the first conference day.

Deadline for early bird registrations (conference prices at 2008 level) will be extended until the 31st January 2010.

Articles of Association and Charter

In order to create a legal foundation for the association and to have ENTMA⁰⁸ registered as

an official legal entity the steering committee has developed Articles of Association over the past year, officially in the Dutch language as the association will be seated in Amsterdam, but an English translation of the Articles will be presented at the 2nd General Assembly in March 2010 to all members. As ENTMA⁰⁸ exists to promote good practice in training in violence and aggression prevention and management across Europe a new set of principles for members is being developed and will be presented for discussion and agreement at the 2nd General Assembly.

New name for ENTMA⁰⁸

In order to reflect the interest in the association of not just trainers but also clinicians, researchers, managers etc., the steering committee decided to slightly change the name of ENTMA⁰⁸ from 'European Network of Trainers in the Management of Aggression' into 'European Network for Training in the Management of Aggression'.

Website and members' section

The website www.entma.eu is currently under construction to create a secured section for paying members of ENTMA⁰⁸. This secured section will enable registered members to share ideas or experiences. It will also make articles, papers, books, links and interesting developments within the field of Aggression Management available for members. If you would like to contribute to the members' section please e-mail the information to info@entma.eu.

Translations

Many requests have reached us to make the information on ENTMA⁰⁸'s website available in different languages. Many requests were also received to offer simultaneous translation at the conference into different languages. At present the steering committee is looking at the costs

for this highly important matter and is looking for options to get translations funded.

Research Survey

Dr. Brodie Paterson will be co-ordinating a new research project on behalf of ENTMA⁰⁸ investigating the impact of the European Council Guidance on the content of training for staff likely to be involved in the restraint of people with mental disorder. See Council of Europe Committee of Ministers (2004) Recommendation (2004)10 of the Committee of Ministers to member states concerning the protection of the human rights and dignity of persons with mental disorder.

<https://wcd.coe.int/ViewDoc.jsp?id=775685&Lang=en> Members will be invited to participate via mail.

Two new literature reviews

Wassell, J. T. (2009). "Workplace violence intervention effectiveness: A systematic literature review." *Safety Science* 47(8):1049-1055.

Reviews the literature published since 1992, to determine the effectiveness of interventions in preventing workplace violence. The health care industry was the topic of 54% of the papers, the retail industry 11% and the remaining papers either address the workplace in general or other situations. This finding drives the organization of this review: the first group of papers discussed in this review evaluates interventions to prevent workplace violence in the retail industry - mostly to prevent robbery and violence to retail workers. Singly or in combination, environmental designs in the retail industry, such as increased lighting to improve visibility and a limited cash-handling policy, can make workers safer, but more research is needed. The second group of papers in this review is about interventions to prevent violence to health care workers - mostly training and techniques of dealing with combative patients. Training health care workers to better cope with violent patients and to avoid injury is becoming standard practice, but research is needed to identify the specific aspects of training and patient management programs that are most effective.

http://www.sciencedirect.com/science?_ob=ArticleListURL&method=list&ArticleListID=1153358846&sort=r&view=c&acct=C000014938&vers

[ion=1&_urlVersion=0&_userid=241825&md5=36bd6034361589aa9aa902a25e8a254a](http://www.healthscotland.com/uploads/documents/10148-LiteratureReview.pdf)

Paterson, B., Ryan, D. and McComish S. **A review of effective interventions to tackle third party workplace violence, Scottish Government Edinburgh**

A recent Scottish government literature review focused on effective interventions to tackle third party violence in the workplace and is now available. Examining the international literature on definitions, incidence, organisational and individual risk factors and interventions the review summarises the current state of the art on the prevention of violence and makes recommendations for policy, practice and training. Free download at www.healthscotland.com/uploads/documents/10148-LiteratureReview.pdf

Time to stop using the term 'C&R' ('Control & Restraint')...

A recent paper (*Paterson B et al. Control and restraint: Changing Thinking, Practice and Policy, Mental Health Practice, 13(2) 16-20.2009*) challenges the continued use of the term 'C&R, Control & Restraint', suggesting the term is outmoded and anachronistic. The paper argues the term reflects out of date thinking and needs to be confined to the history books. What do you think?

The credit crunch: will an increase in violence in the workplace be a result?

For some people the credit crunch has brought unemployment. For those still at work in many sectors this has increased the burden on those left providing services. How has the credit crunch affected violence in your workplace? Have changes to working practices made violence more likely? Please email the information to info@entma.eu. We look forward to hearing from you.

Call for contributions to the 3rd newsletter edition June 2010

Members are invited to send their contributions to the 3rd newsletter to info@entma.eu before 1st June 2010.